

Warranty Information

This warranty gives you specific legal rights and you may also have other rights, which may vary, from state to state. If you need additional instructions regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

FULL LIFETIME WARRANTY

Upon receipt of the product, BISSELL Homecare, Inc. will repair (with new or remanufactured components), or if repair is not possible after a reasonable number of attempts, either replace (with new or remanufactured product) your Natural Sweep® Sweeper or refund the purchase price, whichever you prefer, free of charge ANY defective or malfunctioning part. See information below on “How to Return Your BISSELL Product for Service”.

This warranty applies to product used for personal, and not commercial or rental service. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

IF YOU NEED TO CONTACT BISSELL CONSUMER SERVICES

Visit the BISSELL Homecare, Inc. website www.bissell.com
Use the “Customer Service” tab.

If you have questions about your warranty, e-mail: bissell@custhelp.com

Or call:

BISSELL Consumer Services 1-800-237-7691

Monday - Friday 8 a.m. – 10 p.m. ET

Saturday 9 a.m. - 8 p.m. ET

Or write: BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids MI 49501

ATTN: Consumer Services

BISSELL INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

How to return your BISSELL product for service

Search the BISSELL Service Center database for a local BISSELL Authorized Service Center.

- If there are no authorized BISSELL Service Centers in your area, contact a BISSELL Representative at bissell@custhelp.com or at the phone number below to issue you a Return Authorization Number and a pre-paid mailing label to return the unit to BISSELL for warranty repair.
 - The machine should be returned with a photocopy of your proof of purchase. (Your dated sales receipt is your warranty - do not send original.) If you need information about repairs or replacement parts, or if you have questions about your warranty, e-mail: bissell@custhelp.com