

After sales service

The warranty is active as soon as you purchase your product and does not require any specific steps to activate it. Carefully preserve your receipt or invoice. Throughout the warranty period, you can, if the unit breaks down or stops working, go to your dealer for a standard exchange. You must present your proof of purchase or your receipt to the after sales service of your store to benefit from the warranty.

INTERNATIONAL WARRANTY

BaByliss offers you a 3-year warranty against all defects or faults in manufacturing or materials. To benefit from the warranty, the original proof of purchase (sales ticket or receipt) must be attached to the warranty slip along with your full contact details. The warranty does not cover damage resulting from misuse, falls, dismantling, or repair by unauthorised persons. Standard repairs or exchanges during the warranty period will not affect the expiry date of this warranty. This guarantee in no way affects your rights under statutory law.

<https://www.babyliss.eu/contact/contact-us/>