All-Clad Cookware Limited Lifetime Warranty

From the date of purchase in the US or Canada, All-Clad guarantees to repair or replace any item found defective in material, construction or workmanship under normal use, and following care instructions. This excludes: Damage, including, but not limited to, warping, overheating, pitting, or non-stick deterioration that occurs from misuse or abuse. Damage caused by use of the item in a commercial kitchen. Damage caused by failure to follow use and care instructions. Minor imperfections and slight color variations, which are normal. Damage or defect to plastic components

All-Clad will not be responsible for any indirect, incidental, special, punitive, or consequential damages related to the All-Clad products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Should your All-Clad cookware require warranty service, please contact our Consumer Service Department by phone or website per below for a warranty evaluation and return authorization number. Upon approval of your claim, All-Clad will repair or replace the item without charge. If the replacement product is no longer in production, one of equal or greater retail value will be given.

All-Clad Electrics Limited Warranty

This electrical product is guaranteed by All-Clad for a period of 2 years against any manufacturing defect in materials or workmanship, starting from the initial date of purchase.

U.S.A.
GROUPE SEB USA
2121 Eden Road
Millville, NJ 08332 800-255-2523

CANADA
GROUPE SEB CANADA
345 Passmore Avenue
Toronto, ON M1V 3N8
1-800-418-3325

Website: http://www.all-clad.com/

The following will invalidate your All-Clad Warranty:

• Using All-Clad on high heat for an extended period of time. Leaving cookware empty on a heated burner for a long time may cause the metals to separate and cause irrevocable damage.
• Using metal utensils on any All-Clad non-stick surface.
• Using scouring pads, steel wool, abrasive cleansers, and bleach.