

Warranty

Mugs, Bottles, Replacement Lids

We are proud of the design, quality, materials and reliable workmanship that goes into each Contigo product. We go to great lengths to create a truly superior product. As such, we back our products with the Contigo Limited Lifetime Guarantee against any manufacturing defects in materials or workmanship.

The Contigo Limited Lifetime Guarantee applies to mugs, bottles and replacement lids purchased and used in the United States and Canada only. Normal wear and tear, such as dents, scratches, fading, paint chips, accidental damage including dropped product, product misuse and improper care are not covered under the Contigo Limited Lifetime Guarantee. Cleaning related issues, accessories, including straws and brushes, are also excluded. Product must be purchased from an authorized Contigo retailer for the Limited Lifetime Guarantee to apply.

We are happy to assist you should you experience a material or workmanship issue with your Contigo product. Simply fill out the form and we will promptly respond to your inquiry within 7-10 business days if not sooner. Please note that it may be faster and more convenient to return your Contigo product to the retailer to minimize the time without your product and avoid shipping charges. We do not offer monetary reimbursement nor is the Guarantee transferable. Contigo will repair or replace, at its discretion, any defect in materials or workmanship for the lifetime of the product. We strive to quickly replace defective products with current inventory and sometimes that means a comparable product. Return shipping charges are not covered by Contigo.

The total liability of Contigo for any loss or damage, whether based on contract, warranty, negligence or otherwise, shall not exceed the purchase price of the Contigo product. In no event shall Contigo be liable for consequential, incidental or special damages of any kind. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For questions regarding the Contigo Limited Lifetime Guarantee, please contact:

Ignite USA

Attn: Contigo Customer Service

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