

Warranty Repairs & Returns

To make a warranty claim, the purchaser must contact Pelican Products at this link <http://www.pelican.com/warranty/>. By clicking this link you will be leaving the Pelicancases.com website owned by Avenue LLC.

Injection Molded Cases

Pelican Limited Lifetime Guarantee of Excellence

Pelican Products, Inc. guarantees its products for a lifetime against breakage or defects in workmanship. Pelican™ injection molded cases are guaranteed to be watertight to a depth of 3.3 feet (1 meter) for 30 minutes (IP 67) if properly closed with undamaged o-ring in place unless otherwise stated. To the extent permitted by law, Pelican's liability is limited to the case and not its contents or foam. All warranty claims of any nature are barred if the container has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident. For complete warranty details, see <http://www.pelican.com/warranty>

Coolers

Pelican Limited Lifetime Guarantee of Excellence

Pelican Products, Inc. ("Pelican") guarantees its coolers for a lifetime against breakage or defects in workmanship. To the extent permitted by law, Pelican's liability is limited to the cooler and not its contents. This lifetime guarantee does not cover rubber feet, drain plug/spigot, gasket, or other cooler accessories, which Pelican warrants against defects in materials and workmanship for a period of 90 days from the date of purchase. Pelican coolers are not intended for the storage or transportation of hazardous substances. All warranty claims of any nature are barred if the cooler has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident. For complete warranty details, see <http://www.pelican.com/warranty>

Backpacks

Pelican Backpack Lifetime Guarantee

Pelican Products, Inc. ("Pelican") guarantees that its Pelican™ injection molded hard case compartment (when present) is guaranteed for life against breakage or defects in workmanship and to be watertight to a depth of 3.3 feet (1 meter) for 30 minutes (IP 67) if properly closed with undamaged o-ring in place unless otherwise stated. Pelican warrants to the original purchaser that the fabric backpack of its Pelican backpacks will be free of defects in materials and workmanship for a period of one year from the date of purchase. To the extent permitted by law, Pelican's liability is limited to the backpack and not its contents. All warranty claims of any nature are barred if the backpack has been altered, damaged or in any way physically changed, or

subjected to abuse, misuse, negligence or accident. For complete warranty details, see <http://www.pelican.com/warranty>

Flashlights

Pelican Backpack Lifetime Guarantee

Pelican Products, Inc. guarantees its lights for a lifetime against breakage or defects in workmanship. This guarantee does not cover the lamp or batteries. All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident. For complete warranty details, see <http://www.pelican.com/warranty>

Remote Area Lighting

Pelican 1 Year Limited Warranty for AALG Products

Pelican Products, Inc. warrants its AALG products to the original purchaser against defects in materials and workmanship for 1 year from the date of purchase. All warranty claims of any nature are barred if the product has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident. For complete warranty details, see <http://www.pelican.com/warranty>

Roto Molded Cases

Pelican 1 Year Limited Warranty for Roto Molded Containers

Pelican Products, Inc. ("Pelican") warrants to the original purchaser of its rotationally molded containers that its containers will be free of defects in materials and workmanship for a period of one year from the date of invoice. Such warranty does not cover any associated hardware including closure hardware, retractable handles, wheels, and fasteners, which Pelican warrants against defects in materials and workmanship for a period of 90 days from the invoice date. To the extent permitted by law, Pelican's liability is limited to the case and not its contents or foam. All warranty claims of any nature are barred if the container has been altered, damaged or in any way physically changed, or subjected to abuse, misuse, negligence or accident. For complete warranty details, see <http://www.pelican.com/warranty>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.