

# Warranty Policy

ICI Touch Distribution Inc. warrants the Gechic Portable Monitor series to the original purchaser only, to be free from defects in materials and workmanship under normal use, for one (1) year from the date of original purchase.

Dead pixel warranty policy is stated as followed. Within 30 days from the date of original purchase, the product is considered defective under the following conditions.

- More than six(6) bright dots and dark dots are present within a single monitor
- Three (3) or more adjacent bad dots (bright dots or dark dots) are present within a single monitor

ICI Touch Distribution Inc. agrees, at its options under the warranty period, to replace products if it is determined to be defective at no charge. This warranty does not cover any loss or damages that occur as a result of:

- Cosmetic Damage
- Shipping
- Improper installation or maintenance
- Misuse
- Neglect
- Any Cause other than commercial or industrial application
- Adjustment by non-authorized source or any of the products firmware or hardware that you or any third party have modified or altered
- Any non-authorized tampering of the warranty seal
- Improper environment
- Excessive or inadequate heating or air conditioning or electrical power failures, surges, connection to improper voltage supply or settings or other irregularities
- Accidents or acts of God

For more information or other inquiries, please contact [support@icitouchtech.com](mailto:support@icitouchtech.com)

Website: [www.icitouchtech.com](http://www.icitouchtech.com)