

## **Warranty**

All prices are list prices and do not include shipping, handling, taxes, or installation. Prices are subject to change without notice and we reserve the right to correct errors.

LBL Lighting does not guarantee the availability of any item listed and reserves the right to discontinue or change the technical or design specifications of its products at any time without notice. Certain products listed in this price list have patent protection or patents pending.

Please allow three days for delivery. Orders placed with shorter lead times may be subject to a rush charge. **To ensure accuracy and expedite your order, please order items by item number.**

**Orders will not be accepted over the phone. Orders may be faxed to 847.410.4500.**

## **QUOTES AND TECHNICAL ASSISTANCE**

For quotations and technical assistance, please call your local representative or 800.522.5315. Layouts can be faxed to 847.410.4720. Our in-house design staff can assist you with your layout, make product recommendations, and answer technical questions.

## **CUSTOM ORDER**

If you do not see what you're looking for, please inquire. Estimates on custom orders can be provided if detailed drawings are supplied. Allow longer lead time for custom items.

## **LISTINGS**

LBL Lighting systems are listed by ETL. Our system products are listed only when used as a complete system; that is, when all components, including power supplies, have been provided by LBL Lighting. Substituting another manufacturer's product will render the listing completely void. LBL Lighting will be removed from liability and any insurance to which you may be entitled will be jeopardized.

## **STATEMENT OF WARRANTY**

LBL Lighting warrants all products manufactured by LBL Lighting to be free from defects in material and workmanship under normal use for a specified period after the date of original purchase as follows: 5 years for LED products; 3 years for Energy Star qualified products; 1 year for all other products. This warranty only applies when all components, including power supplies, have been provided by LBL Lighting. Substituting another manufacturer's product will render the warranty completely void. Upon confirmation of a defect or failure, at our discretion we will repair or replace the item or will refund your

purchase price if repair or replacement is not possible or practical. Our warranty covers only the product itself; we will assume no liability for labor costs, installation costs, or other losses. Your warranty rights will be honored only when the product has been installed and used properly. LBL Lighting will not repair or replace products damaged by improper use or faulty installation.

## TERMS

Net 30 days with prior approved credit. If prompt shipment is needed on an initial order (credit checksoften take 2 to 3 weeks), we suggest C.O.D. or C.I.A payments. C.O.D. must be certified check or money order. Full freight allowed on orders over \$2,000 net, shipped by LBL Lighting's choice of ground or comparable method to a commercial location within the contiguous United States and Canada. Full freight allowed on orders over \$2,500 net, shipped by LBL Lighting's choice of ground or comparable method to a commercial location within Alaska and Hawaii. No freight allowed on orders drop shipped to a residence. No freight allowed on Rush Orders shipped priority overnight Minimum \$9 handling fee in addition to freight charges.

## RETURN POLICY

Returned goods require an RGA (Returned Goods Authorization) number and unless defective, are subject to a restocking charge of 20%-100%. Please fax a request to your customer service representative, 847.410.4749 or email [returns@lblighting.com](mailto:returns@lblighting.com), for a number and be sure it is clearly marked on the outside of the carton. Product must be returned in salable condition within sixty days for credit to be issued. The specific nature of the problem must be identified for any item returned as defective. Custom products and outdated or modified versions of catalogued items cannot be returned.