

WARRANTY REPAIR & REPLACEMENT SERVICE INSTRUCTIONS:

GoPro will replace your product or part free of charge if your product or part has a manufacturing defect that is covered by the warranty below. At GoPro's discretion, GoPro will cover shipping costs.

1. **BEFORE** sending anything to GoPro, please contact our Customer Support Team by clicking on the Contact Us link at the bottom right of the main [Support Page](#). We are often able to solve the problem quickly via email.
2. If our Customer Support Team determines that your problem qualifies under warranty coverage, you will be issued an RMA (Return Merchandise Authorization) number
3. Prepare a package to return to GoPro.
4. Write your RMA number on the outside of the box and send to the appropriate address based on your specific location:

Note: Please do not hand deliver your product to the RMA facility, even if you are local. These locations are not set up to receive visitors. Thanks!

Americas	EMEA	APAC
GoPro Warranty Service 2111 Eastridge Ave Riverside, CA 92507 USA	GoPro Warranty Service Smakterweg 100 5804 AM Venray The Netherlands	GoPro Warranty Service 51 Ubi Avenue 3 Singapore 408858

Returns that don't qualify for warranty coverage will be returned to customers. It is vital that you communicate with GoPro's Customer Support Team before sending in your return. Please contact us by clicking on the Contact Us link at the bottom right of the main [Support Page](#).

GOPRO WARRANTY:

GoPro products and accessories are guaranteed against manufacturing defects one (1) year from the original date of purchase. GoPro's sole obligation in the event of such defects during this period is to repair or replace the defective part or product with a comparable part or product at GoPro's sole discretion. Except for such repair or replacement, the sale, processing or other handling of this product is without warranty, condition or other liability even though the defect or loss is caused by negligence or other fault. Damage resulting from use, accident, or normal wear and tear is not covered by this or any warranty. GoPro assumes no liability for any accident, injury, death, loss, or other claim related to or resulting from the use of this product. In no event shall GoPro be liable for incidental or consequential damages relating to or resulting from the use of this product or any of its parts. Because of possible user resealing error, this product is not warrantied against waterhousing leakage or any resulting damage. Please review and follow the instructions carefully when sealing the water housings! Returns or replacements of parts and/or products may be subject to shipping, handling, replacement and/or restocking fees.

Questions? Comments? Experience some world class customer support when you contact our Support Team by clicking on the Contact Us link at the bottom right on the main [Support page](#). We'd love to hear from you!