

Warranty Service

Return & Repair

To Obtain Warranty and Out of Warranty Service on Walker, Clarity and Ameriphone branded products please contact the appropriate service facility listed below.

United States:

Clarity, Ameriphone and Walker branded products
Clarity Service Center
6131 Preservation Drive
Chattanooga, TN 37416

Phone: (423) 629-3500 or (800) 426-3738

Fax: (423) 622-7646 or (800) 325-8871

Email: claritycs@plantronics.com

Canada:

Walker, Clarity and Ameriphone branded products
Plantronics Canada Service Center
151 Hymus
Pointe-Claire, QC
H9R 1E9
Canada

Phone: (800) 540-8363 or (514) 956-8363

Fax: (514) 956-1825

Shipping Notes:

Please use the original container if possible, or pack the unit(s) in a sturdy carton with sufficient packing material to prevent damage. Include the following information:

A proof-of-purchase indicating model number and date of purchase.

- Bill-to address.
- Ship-to address.
- Number and description of units shipped.
- Name and telephone number of person to call, should contact be necessary.
- Reason for return and description of the problem.

Damage occurring during shipment is deemed the responsibility of the carrier, and claims should be made directly with the carrier.

Warranty Policy

The following warranty and service information applies only to products purchased and used in the U.S. and Canada. For warranty information in other countries, please contact your local retailer or distributor.

Limited Warranty

Clarity, a division of Plantronics, Inc. ("Clarity") warrants to the original consumer purchaser that, except for limitations and exclusions set forth below, this product shall be free from defects in materials and workmanship for a period of one (1) year from the date of original purchase ("Warranty Period"). The obligation of Clarity under this warranty shall be at Clarity's option, without charge, of any part or unit that proves to be defective in material or workmanship during the Warranty Period.

Exclusions from Warranty

This warranty applies only to defects in factory materials and factory workmanship.

Any condition caused by accident, abuse, misuse or improper operation, violation of instructions furnished by Clarity, destruction or alteration, improper electrical voltages or currents, or repair or maintenance attempted by anyone other than Clarity or an authorized service center, is not a defect covered by this warranty. Telephone companies manufacture different types of equipment and Clarity does not warrant that its equipment is compatible with the equipment of a particular phone company.

Implied Warranties

Under state law, you may be entitled to the benefit of certain implied warranties. These implied warranties will continue in force only during the warranty period. Some states do allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Incidental or Consequential Damages

Neither Clarity nor your retail dealer or selling distributors has any responsibility for any incidental or consequential damages including without limitation, commercial loss or profit, or for any incidental expenses, expenses, loss of time, or inconvenience. Some states do not allow exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to you.

Other Legal Rights

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.