

# Worry-Free Guarantee

## Our Promise

At RAVPower we understand the important of taking care of our clients. In fact we gauge our success greatly on the referrals we receive from satisfied clients. That's why we offer the RAVPower promise:

We strive every day to offer the highest quality, most reliable products at affordable prices. Moreover, we will continue to offer the value added service you have come to expect from RAVPower, before and after the sale.

## RAVPower Guarantee:

At RAVPower we want you to trust in the products you purchase and be satisfied with each product. That's why we offer an unconditional, 30 day worry-free money back guarantee. If within the first 30 days from the time of your purchase can return the product for ANY reason, no questions asked. And, we will even provide a pre-paid shipping label and our expense.

After the 30 day period, if the product fails due to manufacturer fault, we will replace the defective unit with a brand new one up to 90 days from the date of purchase. And, we will provide a pre-paid shipping label at our expense.

From 90 days to 12 months, if your product fails due to manufacturer defect we will replace the defective unit with a brand new one. In addition, if you register your product on the RAVPower website at [product registration](#) you will receive an additional 6 month extended warranty at no extra charge!

1-888-456-8468#3 Mon-Fri 9am-5pm (PST) [support@ravpower.com](mailto:support@ravpower.com)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.