

LED LENSER USA is not liable for incidental or consequential damages. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction.

Please read the following warranty information for details. For international warranty information [click here](#).

If you are in Canada or the United States and you'd like to send your LED LENSER product in for warranty repair, please follow the directions below.

How to Return Your Light

Step 1: Package the Light Securely

Unfortunately, we cannot be responsible for lights that never reach us. Please be sure to send your warranty repair via an insured and trackable service where delivery confirmation can be obtained if necessary. **Do not ship us your sheath or accessories.**

Be sure to download and complete the Warranty Return Form below. The form must be completed, signed and included with your product in order for us to process your warranty request.

[Click here for Warranty Form](#)

PLEASE NOTE: Sentimental lights MUST be shipped out to our United States Shipping Address below in order to be repaired.

Step 2: Ship Out Your Package

*The addresses below are for MAILING ONLY. To complete a warranty return in person, please visit our LED LENSER store in Cascade Station. For the address and hours of operation, please [click here](#).

United States Shipping Address:

LED LENSER® USA
Attn: Warranty
5226 NE 152nd Place
Portland, OR 97230

Canada Shipping Address:

Eastern Outdoor Sales:
Attn: LED LENSER Warranty
3067 Mainway
Burlington, Ontario L7M 1A1

Step 3: We Do the Rest

Besides fixing your documented problem, we will ship your product back to you at our expense using a trackable shipping service.

Questions?

For the United States, please contact:

LED LENSER USA Office:
Local: +1 (503) 408-5301
Toll Free: +1 (800) 650-1245, ask for the Warranty Department

Portland Metro Area [Retail Store](#) at Cascade Station:
10109 NE Cascades Pkwy.
Portland, OR 97220

For Canada, please contact:

Eastern Outdoor Sales:
Phone: 905 335-5103 (message phone only)
E-mail: info@eosi.ca

International Return Information

(for Canada, see North American Return Information Above)

At LED LENSER USA we take extraordinary measures so your LED LENSER product will give you many years of dependable service. If it doesn't, we will gladly repair or replace it, at our discretion, with one of equal or greater value under our 5-year guarantee. This warranty does not cover abuse, alteration, theft, loss, or unauthorized and/or unreasonable use of your LED LENSER product.

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How to Return Your Light

Step 1: Package the Light Securely

In the package, please write legibly and include the following information.

- Your name
- Phone number
- Return address
- A brief description of all the problems
- **Do not ship us your sheath or accessories**

You are responsible for shipping costs to the authorized service center. When you return your tool, be sure to use an insured shipping method. They cannot be responsible for items that do not reach the service centers.

Step 2: Ship Out Your Package

To obtain warranty service, you must return your light to a local authorized service center. [CLICK HERE](#) to find the center closest distributor near you who can provide you with information on the right location to send your product for return. Depending on the tool defect, they will decide whether to repair your tool or replace it with a product of equal or greater value.

Questions?

Please contact your local authorized service center with any additional questions you may have.