

RETURN POLICY

Jiffy® Steamer Company, LLC strives to manufacture the very best quality steamers available in the world today. In the event you find that our products do not meet your needs, you may return the unit in the original packing materials, along with a copy of the purchase receipt, to the following address:

When shipping via [UPS](#) or [FEDEX](#) use:

Jiffy® Steamer Company, LLC
Attn: Returns Department
4462 Ken-Tenn Highway
Union City, Tennessee 38261
USA
P: 1-731-885-6690
F: 1-731-885-6692

When shipping via [US Postal Service](#) use:

Jiffy® Steamer Company, LLC
Attn: Returns Department
P.O.Box 869
Union City, Tennessee 38281
USA
P: 1-731-885-6690
F: 1-731-885-6692

This return policy only applies to goods purchased directly from Jiffy® Steamer Company, LLC and is independent of other dealer return policies. Please note that we shall issue a 100% merchandise refund if the unit is returned in new condition within 30 days of purchase. If the unit is returned in new condition outside this 30 day window, there shall be 10% restocking fee assessed based on the invoice cost. Shipping charges are non-refundable under either of the above circumstances. Jiffy® Steamer Company, LLC reserves the right to refuse refunds for discontinued products or steamers more than one (1) year past the date of purchase. If you have further questions regarding this, or any other issue, please do not hesitate to contact our customer service department at the above number. Thank you for your interest in Jiffy® Steamer products.

Jiffy® STEAMER **3 YEAR LIMITED PRODUCT WARRANTY**

As the global leader of steaming equipment since 1940, we feel that our warranty should properly stand behind every product we craft. The Jiffy® Steamer is precision built, tested and inspected before leaving our factory located in Union City, Tennessee. It is guaranteed against defects in material or workmanship for three (3) years from date of purchase. Cords are excluded. If any part proves to be defective, this product will be repaired free of charge. A nominal handling fee does apply. This warranty shall not apply to any unit which has been subject to misuse, neglect, negligence, accidents or has not had routine cleaning maintenance. Such damage will be reconditioned at our normal repair services rate. Jiffy® Steamer Company, LLC shall not be in any manner responsible for any incidental, special or consequential damages. All implied warranties including but not limited to implied warranties of fitness and merchantability, are limited in duration to three (3) years from date of original purchase. This warranty gives you specific legal rights, and you may have other rights which vary from state to state. Some states do not allow the exclusion limitations on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you. If your Jiffy® Steamer requires service, ship it, with proof of purchase (include \$19.90 for shipments in the USA) to the address stated above in our return policy.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.