

CDI Warranty Policy

MECHANICAL AND ELECTRONIC TORQUE PRODUCTS FULL 12-MONTH WARRANTY

CDI TORQUE PRODUCTS WARRANTS TO THE ORIGINAL PURCHASER OF TORQUE PRODUCTS THAT THE COMPANY'S TORQUE PRODUCTS ARE FREE FROM DEFECTS IN WORKMANSHIP AND MATERIALS. CDI TORQUE PRODUCTS will repair or replace torque products which fail to give satisfactory service due to defective workmanship or materials (excluding calibration) for 12 months from the date of original purchase. CDI TORQUE PRODUCTS warrants "initial, out of box calibration" of each new, unused torque product. Repair, replacement or recalibration shall be at the election and expense of CDI TORQUE PRODUCTS, and is your exclusive remedy in place of all other rights and remedies. Products must be returned with proof of purchase, freight prepaid, to a CDI TORQUE PRODUCTS repair center for warranty service.

CDI TORQUE PRODUCTS does not provide any warranty for products subjected to abnormal use. Abnormal use includes misuse, accident, modification, unreasonable use, neglect, lack of maintenance, or use after the tool is significantly worn.

"NO OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY, AND ALL SUCH WARRANTIES ARE HEREBY EXPRESSLY EXCLUDED."

In no event shall Seller be liable to Buyer or anyone claiming through or against Buyer for any special, indirect or consequential damages (including, without limitation, lost profits, revenues, anticipated sales, business opportunities or goodwill; interruption of business; or loss of business information).

Customer Service

Toll Free U.S: 800.446-7404

Toll Free Canada: 800-296-4787

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Email: industrialbrands@snapon.com

Website: <http://www.cditorque.com/>

Warranty Stations

United States

CDI Torque Products

19220 San Jose Avenue
City of Industry, CA 91748
Phone: 626.965-0668
Fax: 626.965-2410
E-Mail: sales@cditorque.com
Web Site: www.cditorque.com

United States

Team Torque, Inc.

A2LA Accredited to ISO 17025
1231 Park Avenue
Bismarck, ND 58504
Phone: 701.223.4552 or 888.682.8675
Fax: 701.222.3731
E-Mail: service@teamtorque.com

United States

Angle Repair

175 Angle Drive
Beckley, WV 25801
Phone: 304.253.5729
Fax: 304.252.0481
E-Mail: estimate@anglerepair.com

Canada

Etaltech

587 Adanac
Beauport, Quebec
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Phone: 418.660.6081
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M&L Testing Equipment, Inc.

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Mexico

Arjessiger de Mexico, S.A. de C.V.

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